

Ice Chalet COVID-19 Notice: Safety Protocols & Waiver



Welcome back! Please read and sign before using our rink services.

The Ice Chalet is pleased to re-open following an extended period of closure in response to the COVID-19 (novel coronavirus) pandemic. Due to the highly contagious nature of this virus and the fact that people can be contagious but remain asymptomatic, we have implemented some safety protocols to protect our guests and employees. With everyone's safety in mind, please help us observe these new procedures and policies. Session sizes will be limited in accordance with "Tennessee Pledge" health guidelines.

- Our staff will be cleaning and sanitizing often and thoroughly.
- Sessions are limited in duration and in attendance and separated to allow time for people to leave and others to enter safely. Freestyle practices will be available for advance sign-up online.
- Safety precautions require some schedule changes, such as limited public sessions, class size limits, and reduced class offerings.
- Do not linger in the lobby. Please sit in designated places 6 feet apart from other guests, do not enter the facility earlier than 15 minutes before your session starts, and leave within 15 minutes of the end of your session. This reduces congestion in the lobby and allows time for cleaning in-between sessions. We encourage parents/guardians to wait outside the facility whenever possible. Stay 6 feet apart from non-family members.
- Entrance and exit doors to the facility and the ice surface are clearly identified – please use as directed.
- Stop at the counter to have your temperature checked and to sign the wellness waiver.
- Please use hand sanitizer and wash your hands as frequently as possible. Several touchless dispensers are available throughout the facility and in the bathrooms.
- Employees are required to wear a face mask at all times when inside the facility.
- Guests must wear a face mask at all times when inside the facility (all over the age of 2). Masks help to keep you from infecting others, so by wearing a mask you are protecting your fellow skaters, players, and their families.
- Once on the ice, freestyle skaters and hockey players may remove their masks for limited times while expending high bursts of energy (during freestyle program run-throughs or games) as long as they continue to observe social distancing rules or unless the attendance numbers are too high to allow 6 feet between skaters and players.
- Public session skaters, class students, and parents/observers must wear a mask in accordance with state health guidelines – currently that includes all times while inside the facility.
- Cover your coughs and sneezes. Do not spit. (Yes, we had to say that.)
- Only two people are allowed in the restroom at any one time. Do not socialize in the restroom.
- Keep your belongings near your skate changing space/bag and have them clearly marked with your name, especially water bottles. Do not touch other people's property.
- Skaters and players under age 16 may be accompanied by one parent or guardian.
- Please limit cash transactions. When possible, pay for services online or by phone before you arrive.
- Please arrive as fully dressed as possible and ready to skate or play.
- Do not enter the facility if...
 - You feel ill, have a fever or cough, feel short of breath, or recently lost sense/taste or smell
 - You have been in close physical contact in the last 14 days with someone diagnosed with COVID-19
- If you have a medical history that places you in a high-risk category, we recommend that you do not enter the facility.

Thank you for your understanding and willingness to work with us to protect our community.

WELLNESS PROMISE & ASSUMPTION OF RISK WAIVER

I attest that I and/or my child have not been in close contact recently with anyone diagnosed with COVID-19 and that I/we do not feel ill, have a fever or cough, feel short of breath, or have recently lost sense of taste or smell. Even with these precautions in place, I/we acknowledge that the Ice Chalet cannot eliminate all risks associated with COVID-19. I/we understand that by choosing to use this facility, I/we are assuming the risk that I/we may contract COVID-19 despite the Ice Chalet's best efforts to provide a clean and safe environment.

NAME (PLEASE PRINT)

PHONE

TEMP

Signature of parent/guardian

Date

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