

Ice Chalet COVID-19 Notice: Safety Protocols

Please read and sign before using our rink services.

The Ice Chalet is pleased to re-open following an extended period of closure in response to the COVID-19 (novel coronavirus) pandemic.

Welcome back!



Due to the highly contagious nature of this virus and the fact that people can be contagious but remain asymptomatic, we have implemented some safety protocols to protect our guests and employees. With everyone's safety in mind, please help us observe these new procedures and policies. Session sizes will be limited in accordance with Knox County Health Department rules.

- Our staff will be cleaning and sanitizing often and thoroughly.
- Please use hand sanitizer and wash your hands as frequently as possible.
- Social distancing rule: Stay 6 feet apart from non-family members.
- Employees are required to wear a face mask at all times when inside the facility.
- Guests are asked to wear a face mask at all times when inside the facility (all over the age of 2). Masks are primarily to keep your droplets from infecting others, so by wearing a mask you are protecting your fellow skaters and players and their families.
- Once on the ice, skaters may remove their masks as long as they continue to observe social distancing rules or unless the attendance numbers are too high to allow 6 feet between skaters.
- Cover your coughs and sneezes. Do not spit. (Yes, we had to say that.)
- Only two people are allowed in the restroom at any one time. Do not socialize in the restroom.
- Do not linger in the lobby. Please sit in designated places 6 feet apart from other guests, do not enter the facility earlier than 15 minutes before your session starts, and leave within 15 minutes of the end of your session. This reduces congestion in the lobby and allows time for cleaning in-between sessions. We encourage parents/guardians to wait outside the facility whenever possible.
- Keep your belongings near your skate changing space/bag and have them clearly marked with your name, especially water bottles. Do not touch other people's property.
- Designated ENTRANCE and EXIT doors will be clearly marked – please use as directed.
- Skaters and players under age 16 may be accompanied by one parent or guardian.
- NO CASH TRANSACTIONS. Please pay for services online or by phone before you arrive.
- Please arrive as fully dressed as possible and ready to skate or play.
- Do not enter the facility if...
 - You feel ill, have a fever or cough, feel short of breath, or recently lost sense/taste or smell
 - You have been in close physical contact within the last 14 days with someone who has been diagnosed with COVID-19
- If you have a medical history that places you in a high-risk category for COVID-19, we recommend that you do not enter the facility.

Thank you for your understanding and willingness to work with us to protect our community.

ASSUMPTION OF RISK

Even with these precautions in place, the Ice Chalet cannot eliminate all risks associated with COVID-19. By choosing to use this facility, guests are assuming the risk that they may contract COVID-19 despite the Ice Chalet's best efforts to provide a clean and safe environment.

Signature of parent/guardian

Date

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